

Win a Dubbo Region Escape

Competition Terms and Conditions

Important: This competition is a free-entry trade promotion in which winners are selected by random draw. The question included in the entry form is an entry requirement only and will not be judged.

1. Promoter

The promoter is Dubbo Regional Council, ABN 53 539 070 928, of Corner Church and Darling Streets, Dubbo NSW 2830 (the Promoter).

The competition is conducted as part of the Dubbo Region Bush Summit and Spring Campaign.

2. Acceptance of these Terms and Conditions

By entering the competition, each entrant confirms that they have read, understood and agreed to these Terms and Conditions.

3. Competition Period

The competition opens at 8.00am on 12 August 2026 and closes at 3.00pm on 14 October 2026 (the Competition Period).

Entries received outside the Competition Period will not be accepted.

4. Eligibility

Entry is open to Australian residents aged 18 years or over.

Employees, councillors and contractors of Dubbo Regional Council, participating prize suppliers, anyone directly involved in conducting or determining the winners of the competition, and their immediate family members, are not eligible to enter.

The Promoter may require an entrant or winner to provide evidence of their identity, age, residential address and eligibility before accepting an entry or awarding a prize.

5. How to Enter

To enter, an eligible entrant must complete and submit the online competition entry form during the Competition Period by:

1. providing their first name, last name, postcode, email address and telephone number;
2. selecting the one Dubbo Region Escape prize package they would most like to win;
3. answering, in 25 words or less, the question: "What are you most looking forward to experiencing in the Dubbo Region?";
4. reading and accepting these Terms and Conditions; and
5. submitting the completed entry form before the competition closes.

There is no fee to enter.

Only one package per entry permitted. Additional, automated, incomplete, inaccurate, illegible or otherwise invalid entries may be disqualified.

The response to the competition question is an entry requirement only. It will not be judged, scored or used to determine the winners.

6. Trade Promotion and Random Draw

This competition is a trade promotion based on chance. Skill plays no part in determining the winners.

A separate random draw will be conducted for each of the four prize packages from all valid entries that selected that package.

Each entrant will only be included in the draw for the prize package selected on their entry form.

7. Prize Packages

1. There are four prize packages with a total prize pool valued at approximately \$4,452:
2. Family Great Big Adventure, valued at approximately \$1,171;
3. Family Escape, valued at approximately \$1,061;
4. Great Big Adventure for Two, valued at approximately \$1,190; and
5. Escape for Two, valued at approximately \$1,030.

Prize values are correct at the time of publication and are based on information supplied by participating prize providers and the purchase value of additional vouchers and packs.

8. Prize Inclusions

8.1 Family Great Big Adventure - approximately \$1,171

Three nights' accommodation for four people at Akuna Motor Inn;

Dinner at Club Dubbo valued at \$100;

one Great Big Adventure Pass for two adults and two children;

- Taronga Western Plains Zoo Savannah Safari Tour for two adults and two children aged 4-15 years;
- \$100 food and beverage voucher redeemable at Cafe Wild or the Waterhole Cafe; and
- Dubbo Region Welcome Pack.

8.2 Family Escape - approximately \$1,061

Three nights' accommodation for four people with BnB Made Easy;

one Great Big Adventure Pass for two adults and two children;

- family experience at Dubbo Escape Room for two adults and two children;
- food and beverage voucher to enjoy during the stay; and
- Dubbo Region Welcome Pack.

8.3 Great Big Adventure for Two - approximately \$1,190

Three nights' accommodation for two people at Bluegum Dubbo, including a bottle of Australian wine and a gourmet welcome hamper;

- Taronga Western Plains Zoo Savannah Safari Tour for two adults;
- double pass to Dubbo Escape Room;
- discounted introductory flight experience with Flying with Grace, reducing the standard price from \$249 to \$199;
- one Great Big Adventure Pass for two adults; and

Dubbo Region Welcome Pack.

8.4 Escape for Two - approximately \$1,030

Three nights' accommodation for two people at Dubbo RSL Motel;

breakfast each morning during the stay;

- One7Eight Dining experience valued at \$150;
- Taronga Western Plains Zoo Savannah Safari Tour for two adults;
- \$50 food and beverage voucher redeemable at Cafe Wild or the Waterhole Cafe;
- one Great Big Adventure Pass for two adults;
- Dubbo Region Welcome Pack.

Specific supplier conditions include: Bluegum Dubbo accommodation is subject to availability, is not redeemable for cash, is not transferable and may not be available during special-event periods; Dubbo RSL accommodation must be used as three consecutive nights, is not transferable and is subject to standard motel conditions; dining and breakfast inclusions must be used during the relevant accommodation stay; and the Flying with Grace component is a discount toward an introductory flight experience, with the winner responsible for the remaining \$199 cost.

9. One Prize per Person

An entrant may win a maximum of one prize package.

Once an entrant has been drawn as a winner, that entrant will be removed from all other prize draws, regardless of whether those draws have already occurred.

A person cannot win both family packages, both packages for two, one family package and one package for two, or any other combination of more than one prize package.

If the same person is drawn more than once, the later draw result will be disregarded and the relevant prize will be redrawn.

10. Draw Details

The prize draws will take place at 1.00pm on 21 October 2026 at Dubbo Regional Council, Corner Church and Darling Streets, Dubbo NSW 2830.

The Promoter will use a fair random selection process to draw one provisional winner for each prize package.

The Promoter may also draw reserve entrants for each prize package to be contacted if a provisional winner is ineligible, cannot be contacted or does not claim the prize within the required period.

11. Winner Notification and Publication

Provisional winners will be contacted using the telephone number or email address provided on their entry form within two business days of the draw.

A provisional winner will not be confirmed as a winner until the Promoter has verified their eligibility and compliance with these Terms and Conditions.

The Promoter may publish each confirmed winner's first name, surname initial and state or postcode on the Dubbo Region website and social media channels.

Unsuccessful entrants will not be individually notified.

12. Claiming a Prize and Redraws

A provisional winner must respond to the Promoter and provide any reasonably requested information within five business days of being notified.

The Promoter may disqualify a provisional winner and conduct a redraw where the person:

- cannot be contacted using the details supplied;
- does not respond within the required period;
- does not provide satisfactory evidence of eligibility;
- has submitted an invalid entry; or
- has otherwise breached these Terms and Conditions.

Any redraw will be conducted from the remaining valid entries for the relevant prize package at a date, time and place determined by the Promoter.

13. General Prize Conditions

Prizes are not transferable, exchangeable or redeemable for cash, except where expressly stated by the Promoter.

All prize components are subject to availability and to the individual booking, operating and participation conditions of each prize supplier.

Accommodation, dining, attraction and experience bookings may be subject to advance booking requirements, expiry dates, blackout periods, minimum or consecutive-night requirements, standard room or service conditions, age or participation requirements and other supplier conditions.

Unless expressly included in the relevant prize package, all additional costs are the responsibility of the winner. These may include transport to and from the Dubbo Region, fuel, meals, travel insurance, spending money, additional guests, upgrades and incidental expenses.

Winners are responsible for contacting prize suppliers, making all required bookings and complying with supplier requirements.

14. Changes to Prizes

If any prize component becomes unavailable for reasons beyond the Promoter's reasonable control, the Promoter may substitute it with an item or experience of equal or greater value, subject to applicable legal requirements.

The Promoter is not responsible for a cancellation, delay, closure, change in operating hours or failure by a prize supplier to provide a prize component where the circumstances are beyond the Promoter's reasonable control.

15. Winner and Guest Responsibilities

Winners and their guests are responsible for ensuring they can safely and lawfully participate in all prize activities.

Children must be accompanied and supervised by a parent or legal guardian wherever required by a prize supplier.

The Promoter and participating suppliers may refuse participation where a winner or guest does not comply with safety instructions, supplier requirements or reasonable standards of behaviour.

16. Publicity

By accepting a prize, each winner agrees that the Promoter may publish their name and general location for the purposes of announcing and administering the competition.

Any additional use of a winner's photograph, video, image, voice or comments for promotional purposes will be subject to any further consent required by the Promoter.

17. Personal Information and Privacy

The Promoter will collect entrants' personal information to administer the competition, validate entries, conduct the draws, contact winners, award prizes and meet legal and record-keeping obligations.

The information requested is necessary to administer the competition. An entry may not be accepted if required information is not provided.

Personal information may be disclosed to Council officers and contractors assisting with the competition, participating prize suppliers where reasonably necessary to arrange or deliver a winner's prize, and government, regulatory or law-enforcement bodies where required or authorised by law.

Dubbo Regional Council manages personal information in accordance with the Privacy and Personal Information Protection Act 1998 (NSW), the Privacy Code of Practice for Local Government and Council's Privacy Management Plan.

Entrants may request access to or correction of their personal information by contacting Dubbo Regional Council at marketing@dubbo.nsw.gov.au or 02 6801 4000.

Council's Privacy Management Plan is available through the Dubbo Regional Council website.

18. Optional Marketing Communications

Entry into the competition is not conditional on agreeing to receive marketing communications.

Where an entrant selects the optional marketing checkbox, their contact details may be retained and added to the Dubbo Region marketing database to receive tourism news, competitions, events, special offers and other destination marketing communications from Dubbo Regional Council.

Entrants may unsubscribe at any time by using the unsubscribe link in a marketing email or by contacting Council.

Entrants' information will not be provided to participating prize partners for their own marketing purposes unless the entrant has separately and expressly consented to that disclosure.

19. Invalid Entries and Conduct

The Promoter may verify the validity of entries and disqualify any entrant who:

- submits false, misleading or incomplete information;
- tampers with or attempts to manipulate the entry or draw process;
- uses automated entry methods;
- submits more than one entry;
- submits a response exceeding 25 words;
- submits unlawful, offensive, discriminatory, defamatory or infringing content; or
- otherwise breaches these Terms and Conditions.

20. Entry Content and Intellectual Property

Entrants retain ownership of their response to the competition question.

By entering, entrants grant the Promoter a non-exclusive, royalty-free licence to reproduce and publish their response for the purposes of administering and promoting the competition, including announcing winners, subject to privacy and consent requirements.

Each entrant confirms that their response is their original work and does not infringe another person's rights.

21. Limitation of Liability

Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law or other applicable law.

To the extent permitted by law, the Promoter is not responsible for late, lost, misdirected, incomplete or corrupted entries; technical problems affecting the entry form or website; changes or cancellations by a prize supplier; loss, injury, damage or expense arising from participation in the competition or use of a prize, except where caused by the Promoter's negligence or breach of law; or circumstances beyond the Promoter's reasonable control.

22. Cancellation or Amendment

The Promoter may suspend, cancel, modify or postpone the competition where it cannot be conducted as planned due to circumstances beyond the Promoter's reasonable control.

Any material change will be communicated through the competition landing page.

23. Social Media Disclaimer

Where the competition is advertised through Facebook, Instagram or another social media platform, entrants acknowledge that the competition is not sponsored, endorsed, administered by or associated with that platform.

To the extent permitted by law, entrants release the relevant social media platform from liability connected with the competition.

24. Governing Law

These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the jurisdiction of the courts of New South Wales.